



About The Gruffalo & Friends Clubhouse

Join the Gruffalo and Friends on their brand new adventure! Burst through the pages of your favourite stories into a magical place of imagination, creativity, discovery and play.

Adapted from some of the UK's most loved children's stories by Julia Donaldson and Axel Scheffler, your little adventure-seekers will come face to face with beloved characters from The Gruffalo, Zog, The Snail and the Whale, Room on the Broom and more...

With 6 captivating and immersive zones, this play experience is enjoyable for all children under 10 years old.

About Merlin entertainments Group

Merlin Entertainments is a global leader in location-based, family entertainment. As one of the world's largest attraction operators, we create and deliver memorable, immersive brand experiences for our millions of guests. Through its iconic global and local brands, and the commitment and passion of its managers and employees. Merlin has over 140 attractions, in 25 countries, across three continents - Europe, North America and Asia.

Legal requirements and attraction information

Public Liability	The Gruffalo and Friends Clubhouse is covered by Public Liability Insurance to the amount of £5 million. The policy is with Chubb European Group Limited (Policy No UKCANC33447).
Local Enforcement Agency	The Gruffalo and Friends Clubhouse is enforced by the local Health and Safety Executive and Environmental Health Department. Please contact the Health and Safety officer of The Gruffalo and Friends Clubhouse you require for further information.
Rides Engineering/Maintenance	The centre does not operate any mechanical rides as part of the school visit.
Food Safety and Hygiene	The food units operate in accordance with the Food Safety Act 1990 and are regularly inspected by the local Environmental Health Department, and undergo regular internal health and safety audits carried out by Merlin Entertainments.
Attraction Staff Identification	All Attraction Staff wear uniforms and name badges for easy identification. A policy exists for all new staff to have criminal record checks.
Security	The Gruffalo team are trained to deal with emergency incidents that may arise
Risk Assessment	
Vehicle Traffic	The Gruffalo Clubhouse and Friends is located on the promenade and guests can be dropped off outside the front of the attraction. There is also a public car park to the rear where adult supervision is essential.
Weather protection/Sun Safety	The Attraction is indoors so weather protection is not required
Water	This Attraction does not have water pools



Slips/Trips/Falls	<p>the following hazards should be noted</p> <ul style="list-style-type: none"> * Trips from accessing play structures *wet flooring *steps and stairs *slips from change of flooring
High Level Areas	Supervision is required, no climbing on play structure externals
Strobe Lighting	Flashing lighting is used in the show space of The Gruffalo Clubhouse and Friends
Reduce Lighting	Care should be taken as some areas may have reduced lighting on main walkways
Enclosed Spaces	some parts of the play structures could make individuals feel confined however there are no areas in the attraction that can be defined as a confined space.
Attraction Specific risk	capacities must not be exceeded in play structures, Height restrictions/limits should be adhered to at all times, there should be no running on main walkways,
Door entrapment	Beware of closing doors on fingers etc
Soft play areas/Play equipment	There are 5 play areas one of which is for under 3's (under 90cm) and 4 that are under 10's (90-148cm), some areas are undercover and at height which may cause supervision difficulty. Hazards in play areas includes slips, trips and falls.
Attraction arrangements	
Arrival Arrangements	A coach can pull up and drop outside the front of The Gruffalo Clubhouse and Friends Attraction
Parking	Please go to the 'plan your visit' pages on the website for the most convenient car park in relation to the attraction
First Aid	There are first aiders in The Gruffalo Clubhouse and friends attraction on site for first response. Nearest hospital: Blackpool Victoria Hospital.
Emergency Planning	The Gruffalo Clubhouse and friends has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services who have regular meetings regarding emergency procedures.
Fire Safety	In the event of an emergency please follow all evacuation procedures.
Wheelchair access	The Gruffalo Clubhouse and friends is full accessible with access on the ground floor.
Lost Children	Please report to a member of staff
Unruly Children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary. Children should be supervised by an adult at all times.
Age/Height restrictions	All children must be accompanied by a grown up (over the age of 18), All Grownups must have a child to Visit the attraction.
Lockers/storage facilities	There are no lockers or storage facilities, We recommend the use of the pram park for guests with prams/buggy's



Eating facilities	There is public seating in the attraction for up to 126 persons, but this cannot be reserved, it must be available to the public. If the weather is nice you may leave to eat out on the prom and return to the centre afterwards. You will only have until your allocated exit time though. we do not have facilities to store lunches, please plan your day accordingly with this information.
Welfare facilities	There are toilets located near room on the broom, all toilets have baby changing facilities as well as a changing rooms with a hoist.
Attraction Signposting	signposts throughout the attraction will identify locations such as exit, toilets, pram park etc
Additional costs	There is a retail unit, a Highway café where items can be purchased, please note this is a cashless attraction. Socks can also be purchased rom the admissions desk

The purpose of this document is to enable schools/Groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by Health and Safety at work Act and the Management of Health and Safety at work regulations. The above hazards have been identified as being inherent to this attraction. Merlin Entertainments Group Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted / amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group.

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